



## **SINDHI ASSOCIATION OF NORTH AMERICA**

---

### **SANA No Refund Policy**

---

By making a payment on the SANA website, you agree to the following terms.

**All transactions are final.** SANA has a strict no-refund policy for all payments, including membership fees, convention registrations, donations, and sponsorships. Once a payment is processed, it is final and non-refundable.

---

### **Why We Have This Policy**

As a non-profit organization run by volunteers, SANA relies on every contribution to fund our community programs, events, and scholarships. The money we receive from registrations and donations is used to cover event expenses that are planned and paid for in advance. Processing refunds after an event has taken place can put our organization's budget and charitable mission at risk.

**Please note:** Any attempt to request a chargeback or refund through your bank or credit card company violates this policy and may result in the suspension of your access to SANA events, programs, and membership.

---

### **Exceptions**

In rare and extreme cases, such as a duplicate transaction, SANA may review a refund request on a case-by-case basis. To be considered, you must submit a written request with verifiable documentation within 48 hours of the original payment. Even with documentation, a refund is not guaranteed.

---

### **Tax Deductibility**

Please consult a tax professional for guidance. Donations to SANA that do not include a material benefit may be tax-deductible. Official donation receipts for qualifying contributions can be issued for Canadian and U.S. taxpayers upon request.

---

### **Acceptance**

Before completing your transaction, you will be required to check a box to confirm that you have read and agree to this policy.

**I agree to SANA's No Refund Policy and understand that all payments are final and non-refundable.**

---

For any questions, please visit [www.sanalist.org](http://www.sanalist.org) or contact [media@sanaonline.org](mailto:media@sanaonline.org).